

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003

Leaf No. 18  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. HOW TO OBTAIN SERVICE (Cont'd)

#### **B. CONSUMER DEPOSIT**

(1) Residential

- (a) The Company may require a consumer deposit from residential customers that are seasonal, short term or delinquent as a condition of receiving service. A customer is delinquent for the purpose of a deposit assessment if such customer:
  - (i) Accumulates two consecutive months of arrears without making reasonable payment, defined as one-half of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a monthly bill within 50 days after the bill is due; provided the Company requests such deposit within two months of such failure to pay; or
  - (ii) Had service terminated for nonpayment during the preceding six months.

A delinquent customer shall be provided a written notice, at least 20 days before the deposit is assessed, that failure to make timely payments will permit the Company to require a deposit from such customer. If a deposit from a customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed 12 months.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York